Thank you for choosing to support Senior Neighbors! The freedom to make our own choices is easy to take for granted, so just imagine if choices were no longer yours to make. Many aging seniors face this realization with dismay. Something happens and suddenly, rather than being free to run their own lives, they are struggling to keep their lives together, feeling as if they are out of choices. Your support is a hand reaching out. It helps give struggling seniors the strength and resources they need to make their own choices again and retake control of their own lives. With your help, seniors are no longer alone.

YOUR GENEROUS SUPPORT HELPS SENIORS ACCESS VITAL SERVICES,

**CLIENT AGE**

<table>
<thead>
<tr>
<th>Age Range</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>60 to 69</td>
<td>49%</td>
</tr>
<tr>
<td>70 to 79</td>
<td>33%</td>
</tr>
<tr>
<td>80 to 89</td>
<td>15%</td>
</tr>
<tr>
<td>90+</td>
<td>3%</td>
</tr>
</tbody>
</table>

**CLIENT GENDER**

- 34% Male
- 66% Female

44% of clients have a disability

84% of clients live on less than $2,000 a month

REMAIN INDEPENDENT, AND MAINTAIN MOBILITY.

80% maintained or improved Access to one or more community resources through the work of a case manager

100% said housing coordination helped them to remain living independently in their residence

95% reported reduced isolation through the use of transportation services

82% experienced stability or improvement in reduced isolation and decreased personal stress

99% reported their financial situation improved or remained stable

Because of your support, seniors can connect to their community and friends.

New experiences, made possible at our Centers, help seniors find joy! Pictured here, members from Sparta enjoy a motorcycle ride.

Senior Neighbors no longer alone

IMPACT REPORT 2019

Making Choices

Fiscal Year 2019: October 1, 2018-September 30, 2019
YOUR GENEROUS SUPPORT HELPS SENIORS STAY SAFE AND GET HEALTHIER,

95% REMAINED INDEPENDENT AT HOME due to completed home repairs

Helping Homebound Heroes, through a partnership with The Home Depot Foundation and Meals on Wheels America, offers no-cost home repair services to veterans and their spouses.

Replacing a broken water heater is just one of the many different projects made possible for veterans.

99% OF PARTICIPANTS IN HEALTHY AGING CLASSES INDICATED FEELING HEALTHIER OVERALL

100% of participants in healthy aging classes indicated that participation in this program has improved their physical abilities.

98% of participants in ALL of our in the Healthy Aging classes say they have learned new ways to manage their health.

AND CONNECT WITH COMMUNITY AND FRIENDS.

39,969 MEALS SERVED

5 Senior Centers Serving Kent County

Grand Rapids  |  Grandville  |  Lowell  |  Sparta  |  Walker

96% reported THE SENIOR CENTER HELPS THEM SOCIALIZE more

Summer picnics are more fun together!

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Your Dollars at Work

Senior Neighbors dedicates 91% of our funding to programs that enhance the lives of seniors!

HOW FUNDS ARE RECEIVED

<table>
<thead>
<tr>
<th>Source</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Support</td>
<td>68%</td>
</tr>
<tr>
<td>Fundraising Events</td>
<td>3%</td>
</tr>
<tr>
<td>Donations</td>
<td>16%</td>
</tr>
<tr>
<td>Program Revenue</td>
<td>3%</td>
</tr>
<tr>
<td>In-Kind Partnerships</td>
<td>10%</td>
</tr>
</tbody>
</table>

Revenue: $3,963,612  Expenses: $4,048,985  Net Assets: $1,640,429  Liabilities: $224,480

HOW FUNDS ARE ALLOCATED

<table>
<thead>
<tr>
<th>Allocation</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programs</td>
<td>91%</td>
</tr>
<tr>
<td>Administration</td>
<td>9%</td>
</tr>
</tbody>
</table>

Senior Neighbors Inc is funded in part by:

MAKE A TAX-DEDUCTIBLE DONATION TODAY!

WITH YOUR SUPPORT, SENIORS ARE NO LONGER ALONE AND ENJOY LIVING INDEPENDENTLY.